

Swansea Local Service Board Performance Management Framework

Our vision: Swansea citizens will be aspirational and have the confidence and resources to make their aspirations a reality. The Local Service Board is the Swansea-wide multi-agency partnership that will deliver the wider strategy on poverty, and its actions and performance framework is outlined in the Single Integrated Plan (SIP). The Outcomes Framework included below is based on the same set of population challenges as outlined in the SIP. In addition, we have a new outcome related to community resilience and wellbeing that will be populated.

Outcomes Framework

We will work to ensure that our communities have:

Active people – young and old

Active citizens

Active parents

Pride in the Community

Our long term aim is to be the best in class, not just in Wales or in the UK, but the very best practice and outcomes that can be seen. We will make use of evidence and good practice, and will chart a trajectory to show progress over time. As previously recognised, change on this scale may be generational and we will ensure that our performance framework reflects this long term vision. Swansea's key indicators and actions are outlined below. Due to this being a developing strategy in partnership with other public and third sector organisations some of these indicators are still in development and others will be affected by changes in reporting to Welsh Government. Where there is information missing the consultation will seek to populate these in conjunction with partners.

Children have a good start in life

Key Outcomes	How we'll measure success	Current performance	By 2017	By 2021	Key actions
Children are ready for school and ready to learn	% of children starting school assessed on the Child Development Assessment Profile at Step 1 or higher in each area of development	81.7% achieved Step 1 or higher (Children starting school in 2012/13)	This indicator will be replaced by equivalent data taken from the national Early Years Development and Assessment Framework	To significantly improve children's readiness for school	Readiness for school strategy and action plan Delivery of the Council's Child Rights Scheme Expansion of the Flying Start scheme Develop a Parent's Network as a mutual support mechanism
Children are healthy at birth	% singleton live births with a low birth weight	6.3% (2012)	5.5%	To reduce the number of singleton babies born under 5.5 lbs (2500g) in the most deprived fifth of the population by 19% by 2020	Readiness for school strategy and action plan
Incidence of domestic abuse are reduced and victims are well supported	Repeat victimisations Notification rate	Notification rate 14.4 per 1000 population (2012/13) Repeat Cases (MARAC) 31%	15.0 per 1000 population (note this is higher due to the increase in reporting and projected figure of 19.0 for 2014/15)	To more rapidly reduce the level of domestic abuse and its impact upon children	Delivery of the Swansea Domestic Abuse Action Plan

There are fewer teenage pregnancies	Teenage conception rate	Tbc 2013 March figure was 22 quarterly conceptions to women under 18 years of age.	Tbc This would be expected to drop to approx. 20 quarterly conceptions to women under 18 years of age	Tbc This would be expected to drop to approx. 18 quarterly conceptions to women under 18 years of age	Delivery the partnership strategy for reducing teenage pregnancy
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People learn successfully

Key Outcomes	How we'll measure success	Current performance	By 2017	By 2021	Key Actions
All children achieve well at school	The achievement gap between those receiving and those not receiving free school meals	Level 2 Inclusive (age 16) 31.9% (2011/12) 34.9% (2012-13)	Tbc [The Level 2 Inclusive is being discontinued: a new measure will be in place by 2017]	To narrow the attainment gap between those receiving and not receiving free school meals	Provide opportunities for schools to share practice in use of Pupil Deprivation Grant Develop enterprise education opportunities
Swansea schools deliver excellent education	All school inspections in Target Areas are good or better	2013-14 Academic Year : Target Area schools inspected = 0	tbc		Implement the ERW School Improvement model
Adults are well qualified and skilled	Proportion of working age population with no qualifications	10.7% (2012) of Swansea's population have no qualifications	10% of Swansea's population have no qualifications	To outperform the UK in reducing the proportion of working age population with no	Deliver actions for Swansea Learning City 2014

				<p>qualifications This would need to reach less than 9% of Swansea's population have no qualifications</p>	
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Young people and adults have good jobs

Key Outcomes	How we'll measure success	Current performance	By 2017	By 2021	Key Actions
Young people are in work	% of people aged 18-24 claiming Jobseekers Allowance	5% (2013)	4.5%	Outperform the UK in decreasing the % of 18-24 year olds claiming Jobseekers Allowance This is presently at 5.9%	Develop a Swansea Skills Campus Deliver NEETs Action Plan Expand opportunities for apprenticeships within the Council Review all support for young people to reduce duplication and introduce key worker model Provide additional work experience opportunities and increase their profile amongst young people
People are economically active	Economic inactivity rates	28.4% of the working age population are economically inactive (2012/13)	26%	Overall reduction in economic inactivity rate in Swansea 23-24% UK rate 2013/14	Develop Inform Swansea as an e-portal opportunity for employers

People are in jobs that pay well	Full-time weekly average earnings compared to UK average	£470.50 (2013)	Increase of 3.5% in full time weekly earnings	Match the UK's average earnings growth rate Increase in average weekly earnings by 7% at least.	Support other LSB organisations to develop as Living Wage employers
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People have a decent standard of living

Key Outcomes	How we'll measure success	Current performance	By 2017	By 2021	Key Actions
Swansea has a healthy local economy	GVA per head	£15,933 (2011)	2% increase in GVA per head	Match the UK's GVA per capital growth rate This is 3.5% in 2013/14	Deliver Swansea's Economic Regeneration Strategy Deliver Swansea Bay City Region strategy Delivery of Realising the Potential programme to regenerate the city centre
Fewer children live in poverty	Percentage of children living in low-income households, compared with the UK average	10,880 children, 22.8% (2011)	21%	To reduce the percentage of children in Swansea living in low-income households 20%	Deliver Financial Inclusion Action Plan Universal Credit Steering Group and action plan developed Awareness raising plan on payday loans Promote good practice in school to school work on challenging stereotypes of poverty

A smaller gap between wealthy and disadvantaged families	Gap in disposable income between wealthiest and most disadvantaged wards Measured in Gross Disposable Household Income (GDHI) per head in Swansea	£13,882 GDHI per head 2013/14 in Swansea Increase income levels per head in the lowest LSOAs – Target Areas	£13k GDHI average per head in the lowest LSOAs	Reduce the gap in disposable income between the wealthiest and most disadvantaged wards in Swansea	Develop specific proposals to ensure black and minority ethnic communities are able to access services
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People are healthy, safe and independent

Key Outcomes	How we'll measure success	Current performance	By 2017	By 2021	Key Actions
People from disadvantaged areas live longer	Gap in life expectancy Gap in preventable early deaths	Tbc	tbc	Close the health gaps between those living in the most deprived communities and more affluent ones by 2.5%	Acquire Healthy City Phase 6 status Deliver the Swansea Healthy City plan
Older people are able to live more independently	Needs an indicator to be agreed	tbc	tbc	The proportion of older people supported by Social Services in their own homes is at	Revise the indicator to reflect independence Develop an LSB Older People strategy Reform Social Services Older

				least 85%	People Services following wide consultation and review
Fewer people are misusing drugs	Needs an indicator to be agreed	tbc	tbc	tbc	Greater promotion of drugs projects and advice
Fewer young people are involved in crime	Needs an indicator to be agreed	tbc	tbc	tbc	Maintain and develop the partnership working with the Police and criminal justice agencies
The top performing Community Safety Partnership in the UK		tbc	tbc	To be in the top 5 performing Community Safety Partnerships within our 'Most Similar Group' for recorded crime	Maintain and develop the partnership working with the Police and other partners through Safer Swansea Partnership
Fewer people affected by anti-social behaviour		tbc	tbc	tbc	Working in partnership through the Safer Swansea Partnership
More people from disadvantaged areas are involved in physical activity	% of Adults achieving the recommended levels of physical activity per week	2011/12 26% of adults are achieving the recommended levels of physical activity	28% is the Wales average	29% in line with the UK average	Review Active and Healthy Swansea strategy – Information not yet available. However the Operation Groups established to deliver this strategy are in the process of identifying programmes and measures of success.

Fewer people from disadvantaged areas are obese	Adult population reported to be overweight or obese	57% of Swansea/s adult population are reported to be overweight or obese (2012/13)	tbc	tbc	Review Active and Healthy Swansea strategy - Information not yet available. However the Operation Groups established to deliver this strategy are in the process of identifying programmes and measures of success.
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People have good places to live and work

Key Outcomes	How we'll measure success	Current performance	By 2017	By 2021	Key Actions
People have access to good public transport	Percentage of households with access to hourly or better weekday daytime bus services or alternative provision	84.4%	Maintain percentage of households with access to hourly or better weekday daytime bus services or alternative transport provision	Maintain percentage of households with access to hourly or better weekday daytime bus services or alternative transport provision	Review the indicator for suitability on the poverty agenda Develop an overall Council Transport Strategy, with a focus on access issues for people experiencing poverty

People live in resilient communities

Key Outcomes	How we'll measure success	Current performance	By 2017	By 2021	Key Actions
People across Swansea believe they live in a good place	Rating of a 'very good' place to live in survey	69% in South West Swansea 24% in Central and East Swansea (Swansea Voices, 2012)	It would be good if Swansea Central and East were up to 40%	It would be good if Swansea Central and East were up to 60%	Review research methodology for suitability
People believe that they can take part in decisions	Number of those rating 'agree' in survey question: by cooperating with other people in your neighbourhood you can influence designs affecting it	65% agree in South West Swansea 46% agree in Central and East Swansea (Swansea Voices, 2012)	Swansea should aspire to 50% of people agreeing in Central and East Swansea	Swansea should aspire to 60% of people agreeing in Central and East Swansea	Review research methodology for suitability
People live in places where there is a strong sense of community	Number of those giving a positive response in survey question: strongly agree their neighbourhood has a strong sense of community and they feel a part of the community	tbc	tbc	tbc	Review research methodology for suitability

People from different cultures get on well together	Number of those giving a positive response in survey question: it is a place where cultures can live well together	tbc	tbc	tbc	Review research methodology for suitability
Additional measures	Tbc	tbc	tbc	tbc	Review and analysis of the Five Ways to Wellbeing and other options for collation of individual wellbeing data